Coverage for: Individual, Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage see <u>JMH.lucenthealth.com</u> or call 1-877-214-2106. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">https://www.healthcare.gov/sbc-glossary/</a> or call 1-877-214-2106 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	John Muir Health Providers and Network providers \$300 individual / \$500 family Out-of-network providers \$450 individual / \$900 family	Generally, you must pay all the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of deductible expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care and services with a copay may be covered before you meet your deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	John Muir Health Providers and Network providers \$750 individual / \$1,500 family Out-of-network providers \$1,500 individual / \$3,000 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, penalties, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?		This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No	You can see the specialist you choose without a referral.

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	John Muir Health Providers (You will pay the least)	Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	0% coinsurance	10% coinsurance	30% coinsurance	Teladoc services available. See ID Card.
If you visit a health	Specialist visit	0% coinsurance	10% coinsurance	30% coinsurance	None
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge; deductible does not apply	No charge; deductible does not apply	30% coinsurance	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	0% coinsurance	5% coinsurance	5% <u>coinsurance</u> Limited to \$350 per day	None
	Imaging (CT/PET scans, MRIs)	0% coinsurance	10% coinsurance	30% coinsurance Limited to \$350 per day	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%.
If you need drugs to treat your illness or condition More information about prescription drug coverage see your ID card.	Generic drugs	31-day Supply: \$7 copay/prescription 90-day Supply: \$14 copay/prescription		requires payment for the prescription up front. The participant	Deductible does not apply.  Prescription Drug out-of-pocket limit: \$5,850 individual / \$11,200 family
	Preferred brand drugs	31-day Supply: \$15 copay/prescription 90-day Supply: \$30 copay/prescription		may then submit a claim reimbursement form with a receipt to Optum Rx for reimbursement. Reimbursement for	Covers up to a 31-day supply (retail prescription); up to 90-day supply (mail order prescription).
	Non-preferred brand drugs	31-day Supply: \$25 <u>copay</u> /prescription 90-day Supply: \$50 <u>copay</u> /prescription		covered prescription drugs will be based on the lowest contracted amount of a participating pharmacy	Prescription Drugs recommended by the HRSA or USPSTF will be covered at 100% as required by ACA.
	Specialty drugs	30-day Applicable Tier Cop	Supply: pay as listed above	minus any applicable deductible and/or retail copay shown in this schedule.	Specialty drugs are limited to a 30-day supply, retail only.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>JMH.lucenthealth.com</u>

		What You Will Pay			
Common Medical Event	Services You May Need	John Muir Health Providers (You will pay the least)	Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% coinsurance	10% coinsurance	30% coinsurance	Preauthorization may be required.
surgery	Physician/surgeon fees	0% coinsurance	10% coinsurance	30% coinsurance Limited to \$350 per day	Failure to obtain <u>preauthorization</u> could result in benefit being reduced by 50%.
	Emergency room care	\$50 <u>copa</u> y	<u>/</u> /visit; <u>deductible</u> doe	es not apply	Copay waived if admitted.
If you need immediate medical attention	Emergency medical transportation	0% coinsurance			Network deductible applies to Out-of-network services.
	Urgent care	0% coinsurance	10% coinsurance	30% coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	0% coinsurance	10% coinsurance	30% coinsurance	Preauthorization may be required.
	Physician/surgeon fees	0% coinsurance	10% coinsurance	30% coinsurance Limited to \$1,500 per day	Failure to obtain <u>preauthorization</u> could result in benefit being reduced by 50%.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	0% <u>coinsurance</u>	10% <u>coinsurance</u>	Office: 30% coinsurance All other Outpatient: 30% coinsurance Limited to \$350 per day	None
	Inpatient services	0% coinsurance	10% coinsurance	30% coinsurance Limited to \$1,500 per day	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%.

 $<sup>\</sup>hbox{^* For more information about limitations and exceptions, see the } \underline{\hbox{plan}} \text{ or policy document at } \underline{\hbox{$JMH.lucenthealth.com}}$ 

	Services You May Need	What You Will Pay			
Common Medical Event		John Muir Health Providers (You will pay the least)	Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you are pregnant	Office visits	0% coinsurance	0% coinsurance	30% coinsurance	Cost sharing does not apply to certain preventive services. Depending on the type of services, cost-sharing may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).  Preauthorization is required for vaginal deliveries requiring more than a 48 hour stay and for cesarean section deliveries requiring more than a 96 hour stay to avoid a 50% penalty.
	Childbirth/delivery professional services	0% coinsurance	0% coinsurance	30% coinsurance Limited to \$350 per day	
	Childbirth/delivery facility services	0% coinsurance	0% coinsurance	30% coinsurance Limited to \$1,500 per day	
If you need help recovering or have other special health needs	Home health care	10% coinsurance	10% coinsurance	Not covered	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%. Limited to 100 visits per calendar year.
	Rehabilitation services  Habilitation services	0% coinsurance	10% coinsurance	30% <u>coinsurance</u> Limited to \$350 per day	Medical Necessity will be reviewed after 25 visits.
	Skilled nursing care	N/A	10% coinsurance	10% coinsurance	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%.
	Durable medical equipment	Not covered	10% <u>coinsurance</u>	30% coinsurance	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%.
	Hospice services	N/A	10% coinsurance	Not covered	Preauthorization may be required. Failure to obtain preauthorization could result in benefit being reduced by 50%.

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>JMH.lucenthealth.com</u>

			What You Will Pay		
Common Medical Event	Services You May Need	John Muir Health Providers (You will pay the least)	Network Provider	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Not covered	Routine screenings covered as defined under the Patient Protection and Affordable Care Act of 2010.
	Children's glasses	Not covered	Not covered	Not covered	Not covered
	Children's dental check-up	Not covered	Not covered	Not covered	Routine screenings covered as defined under the Patient Protection and Affordable Care Act of 2010.

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic Surgery

Long Term Care

Routine Eye Care (adult)

Dental Care (adult)

- Non-emergency Care when traveling outside the U.S.
- Routine Foot Care

Hearing Aids

Private Duty Nursing

Weight Loss Programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (limited to 30 visits per calendar year)
- Chiropractic Care (limited to \$750 per calendar year)
- Infertility Treatment (limited to three treatments per lifetime

Bariatric Surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health Insurance Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the plan at John Muir Health Health Plan c/o Lucent Health Solutions, LLC at 10860 Gold Center Drive, Suite 225, Rancho Cordova, CA 95670-6068 or call 1-800-331-5301. You may also contact the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, Additionally, a consumer assistance program can help you file your appeal. A list of states with Consumer Assistance Programs is available at: www.dol.gov/ebsa/healthreform and http://www.cms.gov/CCIO/Resources/Consumer-Assistance-Grants.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at JMH.lucenthealth.com

### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-214-2106

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-877-214-2106

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-877-214-2106

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-877-214-2106 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-877-214-2106

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-877-214-2106

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-877-214-2106

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-877-214-2106

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>JMH.lucenthealth.com</u>

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	3500		
<u>Copayments</u>	\$10		
Coinsurance	\$500		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$810		

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$300
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other <u>coinsurance</u>	10%

### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600			
In this example, Joe would pay:				
Cost Sharing				
<u>Deductibles</u>	\$300			
Copayments	\$300			
Coinsurance	\$200			
What isn't covered				
Limits or exclusions	\$20			
The total Joe would pay is	\$820			

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$300
■ Specialist coinsurance	10%
■ Hospital (facility) coinsurance	10%
■ Other coinsurance	10%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$300		
Copayments	\$10		
Coinsurance	\$200		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$510		