

Lucent Health Overview

as of September 2022



Total Lives Covered

250,000



Pareto Volume

140+ Members



Ownership Structure

Privately Held



Customer Service Hours

8am-5pm all time zones



Headquarters Location

Nashville, TN



Sales Contact

Justin Meissner, Director of Sales <

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Base Fee Range



Pareto Preferred Pricing <

\$35⁰⁰ - \$50⁰⁰ PEPM*

*quote requests must be specified as Pareto quotes for preferred pricing

Plan Standardization



Best Practice Plan Design <

Network / Accessibility

Available Networks

Cigna

Aetna

Anthem

Various Regional and National PPO Networks

Anthem only available in CA, NV, CO, and GA over 100 lives

Network Limitations



Geography / Regional Limitations

Rules of Engagement <



Quantum Health

Cannot use Quantum with Cigna, Aetna or Anthem

Implementation <

Quoting requirements <

None Minimum size **75%** Minimum participation **None** Max plans

RBP Compatible Yes; through HST and Zelis

Transplant Carve-Out Yes

Implementation Lead in Requirement (Days) < 30-45 days

Consolidated Billing Limited to large groups only and in conjunction with health plan administration

Data/ Reporting <

Springbuk Connectivity	✓
Springbuk Integration Fee	✗
Springbuk Global Agreement	✓
50% High Dollar Reports	✓
Case Management Notes	✓
Trigger Diagnosis Reports	✓

Pareto Cost Containment

Quantum Health	✓
HealthJoy	✓
CancerCare	✓
Phia Group	✓
Kisx Card/Price MDs	✓
ProgenyHealth	✓

Pharmacy

Integrated PBM	✗
Rx Carve-Out Restrictions	None
PRxC - SmithRx Connectivity	✓
PRxC - Magellan Rx Connectivity	✓

Features



Aggregate Accommodation



UM/CM Vendor

Narus Health, American Health Holding (AHH) and MedWatch

Optional Services

Telemedicine

Teladoc

Health Advocacy

Healthcare Blue Book

Alternative Funding Programs

Lucent Health Concierge VBP

Claim Management Services

Chronic Kidney Disease; Diagnostic Imaging

COBRA HRA FSA HSA Nurseline Biometrics

Medical Tourism

Yes



High \$ Claim Review/ Payment Integrity Services <

Lucent Health Care Management



Advanced Funding

Notes

< click external link for more information. Items are subject to change and/or other fees may apply based on changes at the TPA/vendor level